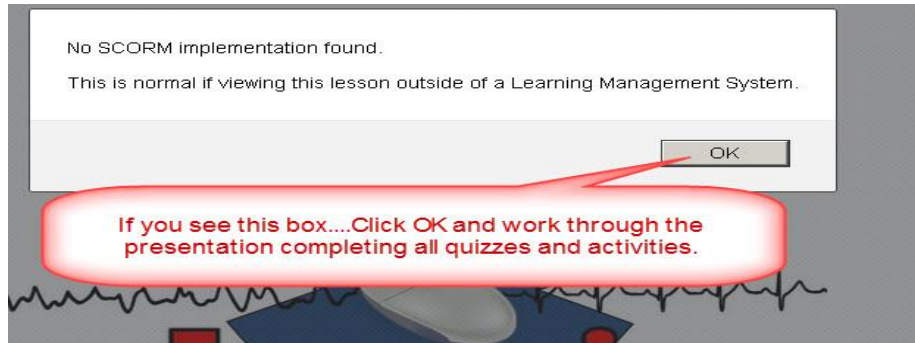




SoftChalk Trouble Shooting Tips and Instructions

1. What do I do when I click on the presentation link and see a box pop up “No SCORM implementation found?”



2. How do I keep up with points to know if I'm passing?

✓
Value: 5

Chronic psychiatric patients generally have poor appearance and characteristics that are not acceptable to society

True
 False

Right! Good job!

Points scored this item: 5

✓
Value: 5

Which of the following threats for physical violence can the Healthcare Provider see and prepare for?

a. Clinched fists and aggressive body posturing
 b. lowered voices, somnolence, and depression
 c. Severe depression
 d. Delusions of grandeur

When you submit an activity or quiz this box pops up to tell you how many points you have scored. You must score a minimum of 80% of the TOTAL available points NOT 80 points.

Score: 10 / 200

zotero



3. What do I do when I have completed everything?

e-Mail Results:

When you have completed this presentation please type in your first and last name and click email. You may also print off a copy of the certificate of completion for your records.

After finishing this lesson, complete the form below:

Depending on the institution, you may be able to print a certificate. Not all institutions will allow this.

Click "email score" This sends the grade to the instructor.

Type your name or identifier:
Mickey Mouse

Print a copy for your records

Email Score Print Certificate Print Score Summary

Click Finish AFTER you have emailed your score and printed your score summary/certificate. Clicking "Finish" takes you out of the

Finish

4. What does the score summary look like and do I need it?

S C O R E S U M M A R Y

Behavioral Emergencies

L. Kelly Kirk, III, AAS., BS., EMT-P

Completed: 10/23/2013

Name: mickey mouse

Points Possible: 200

Points Attempted: 0

Points Correct: 0

Correct: 0% (Passing Score: 80%)

Time Spent: 3 minutes

The Score Summary shows the date and the amount of time you actually spent in the presentation. It shows the number of points possible in the presentation, how many points you attempted and how many you got correct.

Don't forget to print a copy for your records!

Remember you must score 80% of the TOTAL available points.



5. Why don't I see an option to print a certificate of completion?

e-Mail Results:

When you have completed this presentation please type in your first and last name and click email. You may also print off a copy of the certificate of completion for your records.

After finishing this lesson, complete the form below:

Depending on the institution, you may be able to print a certificate. Not all institutions will allow this.

Click "email score" This sends the grade to the Instructor.

Type your name or identifier:
Mickey Mouse

Print a copy for your records

Email Score Print Certificate Print Score Summary

Click Finish AFTER you have emailed your score and printed your score summary/certificate. Clicking "Finish" takes you out of the

Finish

6. When I click "Print Certificate" it says I haven't scored enough points, but I passed the quiz with 100%.

Your score: 0%
Required minimum score: 80%.
Please try to improve your score.

OK

Type your name or identifier:
mickey mouse

Print Certificate Print Score Summary

You will not be able to print off a certificate of completion if you do not score 80%.